



## sloveniaholidaycottages.com

### Conditions of Hire of Holiday Cottage/Apartment/Accommodation

#### TRADING TERMS

Please read this page carefully. When you book your holiday accommodation through sloveniaholidaycottages.com you are entering into a contract to rent / hire your holiday accommodation direct from the property / cottage owner/s (referred to as the owner from here on in) which will bind you, the owner and us in various ways. sloveniaholidaycottages.com is the reservation/booking agent for and on behalf of the owner.

#### MAKING A RESERVATION / BOOKING

Our system enables you to view your selected holiday accommodation and its availability to hire. You may then RESERVE your selected property if available, for specific dates online. (Subject to the Booking Terms and Conditions, published for that specific property). To secure the reservation you will then be required to pay to sloveniaholidaycottages.com a Deposit per reservation period.

You make a reservation by authorising PayPal or credit/debit card payment of your deposit online, or by other payment methods, sloveniaholidaycottages.com will send an automated confirmation email to you the client, that your selected property has been reserved for the requested dates. At which point we shall also send confirmation by email to the property owner that we have reserved the selected property on your behalf.

#### CLIENT DETAILS

Our confirmation email of a reservation will normally provide the following client details: The Clients Name, Postal Address, Day, Date and Estimated Time of Arrival. Number of persons in the party, Phone Number, Email Address and Additional/Other Requirements.

#### AVAILABILTY OF HOLIDAY COTTAGES / APARTMENTS

All holiday cottages / apartments published are subject to availability. We reserve the right to change the details of, or withdraw any holiday-home prior to a contract coming into existence between us.

sloveniaholidaycottages.com will endeavour to ensure that availability calendars are as up to date and as accurate as possible, however we rely on accommodation owners keeping their availability calendars updated and informing us promptly of reservations secured by them on other systems.

Clients having reserved a property on our availability system who consequently discover that the selected accommodation is subsequently not available will be refunded the reservation deposit in full by sloveniaholidaycottages.com. We regret that we cannot accept any liability for any inaccuracy of availability calendars.

## **MAKING A BOOKING**

Once a reservation has been secured [sloveniaholidaycottages.com](http://sloveniaholidaycottages.com) will contact you the hirer with confirmation of the booking plus a Hire Invoice. The amount payable will be shown on your hire invoice. You make a booking by authorising PayPal or credit/debit card payment of your deposit, part or full payment on-line, or by other payment methods. When you do so, you accept on behalf of all your party the terms of these booking conditions. A binding contract between us will come into existence when we issue a hire invoice and booking acceptance. For bookings within 8 weeks of the hire date you must pay the full hire charge and all other requested costs at the time of booking.

We regret we cannot accept any liability if we are not notified of any inaccuracy on the hire invoice within 10 days of its receipt.

## **PAYMENT OF BALANCE**

The amount payable will be shown on your hire invoice. It must be paid at least 8 weeks before your hire date. If you fail to pay in time we reserve the right to treat your hire as cancelled by you. Retain your deposit, and you will remain liable for the balance.

You may be asked to pay a security deposit; the amount will be shown on your hire invoice. You the hirer are responsible and liable for any damage done to, or loss sustained by yourself, your guests or any member of your party to the holiday accommodation during your stay, and this may incur liability costs in addition to the forfeit of the full value of your security deposit. Where the security deposit is paid directly to us, where possible we will return the security deposit by cheque, however if we have to refund via PayPal i.e.; If the amount is in Euros or to a country outside of the UK, please note; PayPal will take from your deposit a small handling charge.

## **CANCELLATIONS**

Contact us immediately if you have to cancel. If you cancel 56 days or more before the start date of your hire period, you will only forfeit your deposit. If you cancel less than 56 days before the start of your hire period, you will have to pay the balance of your hire costs as well. However, if we are able to re-let, we will refund the whole or part of the balance you have paid, up to a maximum amount of the hire charges we receive on re-letting.

## **CHANGES TO YOUR HOLIDAY ACCOMODATION**

Occasionally, we may have to make changes to and correct errors in descriptions and other details both before and after bookings have been confirmed. Whilst we always endeavour to avoid changes, we must reserve the right to do so if necessary. If a significant change becomes necessary, we will inform you as soon as reasonably possible.

## **TERMS & PRICES**

You may commence occupation of your holiday accommodation between 4pm and 7pm (subject to unavoidable delays), on the Start date of your hire period. You must vacate by 10am on the Departure date shown on your hire invoice. Or at any other times agreed between yourself and [sloveniaholidaycottages.com](http://sloveniaholidaycottages.com) at the time of booking.

You are expected to leave your accommodation in a clean and tidy condition. Failure to comply with this vacation procedure may result in an extra charge being made.

## **MINORS**

Reservations from persons under the age of 18 years cannot be accepted.

## **THE CONTRACT**

[sloveniaholidaycottages.com](http://sloveniaholidaycottages.com) provides the facility to Reserve /Book the accommodation and provides its location, reception/access arrangements and/or contact facilities to the hirer on behalf of the property /cottage owner - accommodation provider. The contract is made on the terms of these booking conditions and is governed by English Law. We both agree to submit any dispute to the exclusive jurisdiction of the Courts of England and Wales.

### **THE CONTRACT (Cont.)**

The contract for the hire of the accommodation is between the hirer and the property/cottage owner - accommodation provider. Any disputes regarding the accommodation's facilities, equipment, cleanliness or its environment must be resolved with the property/cottage owner- accommodation provider.

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### **DATA PROTECTION POLICY**

In order to process your reservation/booking and to ensure that your holiday accommodation arrangements run smoothly and meet your requirements we may need to use the information you provide such as name, address any special needs etc.