



**sloveniaholidaycottages.com**

## Conditions of reservation of the holiday Cottage/Apartment

### TRADING TERMS

Please read this page carefully. When you book your holiday accommodation through **sloveniaholidaycottages.com** you are entering into a contract to rent/ hire your holiday accommodation direct from the property / cottage owner/s (referred to as the owner from here on in) which will bind you, the owner and us in various ways. **sloveniaholidaycottages.com** is the reservation agent for and on behalf of the owner.

### MAKING A RESERVATION

Our system enables you to view your selected holiday accommodation and its availability to hire. You may then RESERVE your selected property if available, for specific dates on-line. (Subject to the Booking Terms and Conditions, published for that specific property). To secure the reservation you will then be required to pay to **sloveniaholidaycottages.com** a Reservation Deposit per reservation period.

You make a reservation by authorising PayPal or credit/debit card payment of your reservation deposit online, or by other payment methods. **sloveniaholidaycottages.com** will send an automated confirmation email to you the client, that your selected property has been reserved for the requested dates. At which point we shall also send confirmation by email to the property owner that we have reserved the selected property on your behalf.

### CLIENT DETAILS

Our confirmation email of a reservation will normally provide the following client details: The Clients Name. Postal Address. Day, Date and Estimated Time of Arrival. Number of persons in the party. Phone Number. Email Address. Additional/Other Requirements.

### AVAILABILITY OF HOLIDAY COTTAGES/APARTMENTS

All holiday cottages / apartments published are subject to availability. We reserve the right to change the details of, or withdraw any holiday-home prior to a contract coming into existence between us. **sloveniaholidaycottages.com** will endeavour to ensure that availability calendars are as up to date and as accurate as possible, however we rely on accommodation owners keeping their availability calendars updated and informing us promptly of reservations secured by them on other systems. Clients having reserved a property on our availability system who consequently discover that the selected accommodation is subsequently not available will be refunded the reservation deposit in full by **sloveniaholidaycottages.com**. We regret that we cannot accept any liability for any inaccuracy of availability calendars.

### TERMS & PRICES

Once a reservation has been secured the property owner will contact you the hirer with their method of payment for the balance of the published hire price.

### CHANGES TO YOUR HOLIDAY ACCOMODATION

Occasionally, we may have to make changes to and correct errors in descriptions and other details both before and after bookings have been confirmed. Whilst we always endeavour to avoid changes, we must reserve the right to do so if necessary.

If a significant change becomes necessary, we will inform you as soon as reasonably possible.

### MINORS

Reservations from persons under the age of 18 years cannot be accepted.

## THE CONTRACT

slovenia**holidaycottages.com** provides the facility to Reserve /Book the accommodation and provides its location, reception/access arrangements and/or contact facilities to the hirer on behalf of the property /cottage owner - accommodation provider.

The contract is made on the terms of these booking conditions and is governed by English Law. We both agree to submit any dispute to the exclusive jurisdiction of the Courts of England and Wales.

The contract for the hire of the accommodation is between the hirer and the property/cottage owner - accommodation provider. Any disputes regarding the accommodation's facilities, equipment, cleanliness or its environment must be resolved with the property/cottage owner-accommodation provider.

When you book your holiday accommodation through slovenia**holidaycottages.com** you are entering into a contract to rent / hire your holiday accommodation direct from the property / cottage owner/s which will bind you, the owner and us in various ways. slovenia**holidaycottages.com** is the reservation/booking agent for and on behalf of the owner/accommodation provider.

## DATA PROTECTION POLICY

In order to process your reservation and to ensure that your holiday accommodation arrangements run smoothly and meet your requirements we may need to use the information you provide such as name, address any special needs etc.